



VACANCY – 1920

REFERENCE NR	:	VAC00952/24
JOB TITLE	:	Senior Specialist EUC Infrastructure Technology Life Cycle Management
JOB LEVEL	:	D1
SALARY	:	R 558 347 – R 837 521
REPORT TO	:	Consultant: EUC Infrastructure Technology Life Cycle Management
DIVISION	:	Service Management
DEPT	:	SM: End User Computing
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

Manages and coordinate technical and functional integration for the improvement of infrastructure life cycle management process requirement for hardware and software.

Key Responsibility Areas

- Coordinate and maintain Hardware and Software Lifecycle.
- Enforce Policies and Compliance.
- Coordinate and maintain the roadmap Planning and Updates.
- Audit and Risk Management.
- Manage and maintain Internal and External Customer relations.
- Resource Management and Development.

Qualifications and Experience

Required Qualification: 3-year National Diploma / Degree in Computer Science or IT related field - at least NQF level 6 or a verified / certified alternative equivalent @ NQF Level 6.

Certification: ITSM, ARS, Incident/Problem/Change Management frameworks such as ITIL v3, TQM or ISO 9000:2000 will be added advantage.

Experience: 5 - 6 years practical experience in the Infrastructure Technology Life Cycle Management.

Technical Competencies Description

Change/Incident/Problem/Risk Management or Project Management experience Working knowledge of Incident/Problem/Change Management frameworks such as ITIL v3, TQM or ISO 9000:2000 (certification not required). Strong SQL skills to manage DB and scripts. Proven communication skills with multiple levels of an organization. Strong influencing and relationship management skills. Excellent ability to manage multiple high priority efforts/ competing priorities and flexibility to adjust to changing requirements, schedules and priorities. Management Skills. Communication Skills (written & verbal). Interpreting Data. Examining Data. Documenting Facts. Attention to Details. Business Writing Skills. Experience of Change Management Principles, methodologies and Tools. SLA Management Skills. SLA Reporting. Knowledge of Quality Management principles. Risk Management. LAN and desktop support environment. Cobit5, principles of Corporate Governance.

Other Special Requirements

N/A.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882

CV`s sent to the above email addresses will not be considered.

Closing Date: 27 September 2024

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants` documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.